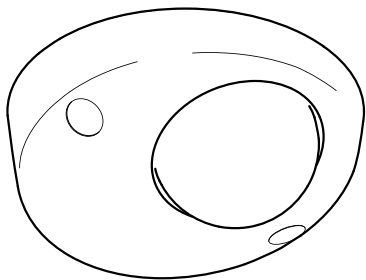


AXIS P39 Network Camera Series

AXIS P3925-R Network Camera

AXIS P3935-LR Network Camera



Installation Guide

Read this first

Read through this Installation Guide carefully before installing the product. Keep the Installation Guide for future reference.

Legal considerations

Video and audio surveillance can be regulated by laws that vary from country to country. Check the laws in your local region before using this product for surveillance purposes.

This product includes the following licenses:

- one (1) AAC decoder license
- one (1) H.264 decoder license
- one (1) H.265 decoder license

To purchase further licenses, contact your reseller.

Liability

Every care has been taken in the preparation of this document. Please inform your local Axis office of any inaccuracies or omissions. Axis Communications AB cannot be held responsible for any technical or typographical errors and reserves the right to make changes to the product and manuals without prior notice. Axis Communications AB makes no warranty of any kind with regard to the material contained within this document, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. Axis Communications AB shall not be liable nor responsible for incidental or consequential damages in connection with the furnishing, performance or use of this material. This product is only to be used for its intended purpose.

Intellectual property rights

Axis AB has intellectual property rights relating to technology embodied in the product described in this document. In particular, and without limitation, these intellectual property rights may include one or more of the patents listed at axis.com/patent and one or more additional patents or pending patent applications in the US and other countries.

This product contains licensed third-party software. See the menu item "About" in the product's user interface for more information.

This product contains source code copyright Apple Computer, Inc., under the terms of Apple Public Source License 2.0 (see opensource.apple.com/apsl/). The source code is available from developer.apple.com/bonjour/.

Equipment modifications

This equipment must be installed and used in strict accordance with the instructions given in the user documentation. This equipment contains no user-serviceable components. Unauthorized equipment changes or modifications will invalidate all applicable regulatory certifications and approvals.

Trademark acknowledgements

AXIS COMMUNICATIONS, AXIS and VAPIX are registered trademarks or trademark applications of

Axis AB in various jurisdictions. All other company names and products are trademarks or registered trademarks of their respective companies.

Apple, Apache, Bonjour, Ethernet, Internet Explorer, Linux, Microsoft, Mozilla, Real, SMPTE, QuickTime, UNIX, Windows, and WWW are registered trademarks of the respective holders. Java and all Java-based trademarks and logos are trademarks or registered trademarks of Oracle and/or its affiliates. The UPnP Word Mark and UPnP Logo are trademarks of Open Connectivity Foundation, Inc. in the United States or other countries.



microSD, microSDHC, and microSDXC Logos are trademarks of SD-3C LLC. microSD, microSDHC, microSDXC are trademarks or registered trademarks of SD-3C, LLC in the United States, other countries or both.

Regulatory information

Europe



This product complies with the applicable CE marking directives and harmonized standards:

- Electromagnetic Compatibility (EMC) Directive 2014/30/EU. See *Electromagnetic compatibility (EMC) on page 2*.
- Low Voltage Directive (LVD) 2014/35/EU. See *Safety on page 3*.
- Restriction of Hazardous Substances (RoHS) Directive 2011/65/EU and 2015/863, including any amendments, updates or replacements. See *Disposal and recycling on page 3*.

A copy of the original declaration of conformity may be obtained from Axis Communications AB. See *Contact information on page 4*.

Electromagnetic compatibility (EMC)

This equipment has been designed and tested to fulfill applicable standards for:

- Radio frequency emission when installed according to the instructions and used in its intended environment.
- Immunity to electrical and electromagnetic phenomena when installed according to the instructions and used in its intended environment.

USA

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested using a shielded network cable (STP) and found to comply with the limits for a Class A digital device, pursuant to part 15

of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense. The product shall be connected using a shielded network cable (STP) that is properly grounded.

Contact information
Axis Communications Inc.
300 Apollo Drive
Chelmsford, MA 01824
United States of America
Tel: +1 978 614 2000

Canada

This digital apparatus complies with CAN ICES-3 (Class A). The product shall be connected using a shielded network cable (STP) that is properly grounded. Cet appareil numérique est conforme à la norme CAN NMB-3 (classe A). Le produit doit être connecté à l'aide d'un câble réseau blindé (STP) qui est correctement mis à la terre.

Europe

This digital equipment fulfills the requirements for RF emission according to the Class A limit of EN 55032. The product shall be connected using a shielded network cable (STP) that is properly grounded. Notice! This is a Class A product. In a domestic environment this product may cause RF interference, in which case the user may be required to take adequate measures.

Australia/New Zealand

This digital equipment fulfills the requirements for RF emission according to the Class A limit of AS/NZS CISPR 32. The product shall be connected using a shielded network cable (STP) that is properly grounded. Notice! This is a Class A product. In a domestic environment this product may cause RF interference, in which case the user may be required to take adequate measures.

Japan

この装置は、クラスA機器です。この装置を住宅環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。VCCI-A
本製品は、シールドネットワークケーブル(STP)を使用して接続してください。また適切に接地してください。
本製品は電気通信事業者(移動通信会社、固定通信会社、インターネットプロバイダ等)の通信回線(公衆無線LANを含む)に直接接続することができません。本製品をインターネットに接続する場合は、必ずルータ等を経由し接続してください。

Korea

이 기기는 업무용 환경에서 사용할 목적으로 적합성평가를 받은 기기로서 가정용 환경에서 사용하는 경우 전파간섭의 우려가 있습니다. 적절히 접지된 STP (shielded twisted pair) 케이블을 사용하여 제품을 연결 하십시오.

Safety

This product complies with IEC/EN/UL 62368-1, safety of audio/video and IT equipment.

When used with Power over Ethernet (PoE), the Power Sourcing Equipment (PSE) shall comply with IEEE 802.3af and Limited Power Source (LPS) according to clause 2.5 of IEC/EN/UL 60950-1 or annex Q of IEC/EN/UL 62368-1.

We recommend the use of Axis midspans or Axis PoE switches.

Photobiological safety

This product fulfills the requirements for photobiological safety according to IEC/EN 62471 (exempt).

Disposal and recycling

When this product has reached the end of its useful life, dispose of it according to local laws and regulations. For information about your nearest designated collection point, contact your local authority responsible for waste disposal. In accordance with local legislation, penalties may be applicable for incorrect disposal of this waste.

Europe



■ This symbol means that the product shall not be disposed of together with household or commercial waste. Directive 2012/19/EU on waste electrical and electronic equipment (WEEE) is applicable in the European Union member states. To prevent potential harm to human health and the environment, the product must be disposed of in an approved and environmentally safe recycling process. For information about your nearest designated collection point, contact your local authority responsible for waste disposal. Businesses should contact the product supplier for information about how to dispose of this product correctly.

This product complies with the requirements of Directive 2011/65/EU and 2015/863 on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS).

China



This product complies with the requirements of SJ/T 11364-2014, Marking for the restriction of hazardous substances in electrical and electronic products.

有毒有害物质或元素						
部件名称	铅 (P- b)	汞 (H- g)	镉 (C- d)	六价铬 (C- r- (V- I))	多溴联苯 (P- B- B)	多溴二苯醚 (P- B- D- E)
电气实装部分	X	0	0	0	0	0
<p>0: 表示该有毒有害物质在该部件所有均质材料中的含量均在GB/T 26572标准规定的限量要求以下。</p> <p>X: 表示该有毒有害物质至少在该部件的某一均质材料中的含量超出GB/T 26572标准规定的限量要求。</p>						

Contact information

Axis Communications AB
Emdalavägen 14
223 69 Lund
Sweden

Tel: +46 46 272 18 00
Fax: +46 46 13 61 30

axis.com

Warranty information

For information about Axis' product warranty and thereto related information, go to axis.com/warranty.

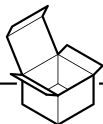
Support

Should you require any technical assistance, please contact your Axis reseller. If your questions cannot be answered immediately, your reseller will forward your queries through the appropriate channels to ensure a rapid response. If you are connected to the Internet, you can:

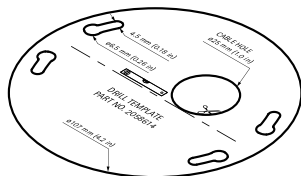
- download user documentation and software updates
- find answers to resolved problems in the FAQ database, search by product, category, or phrase
- report problems to Axis support staff by logging in to your private support area
- chat with Axis support staff
- visit Axis Support at axis.com/support

Learn more!

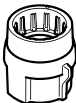
Visit Axis learning center axis.com/academy for useful trainings, webinars, tutorials and guides.



1x



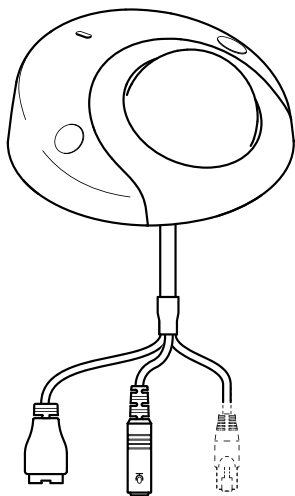
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1x



AXIS P3935-LR

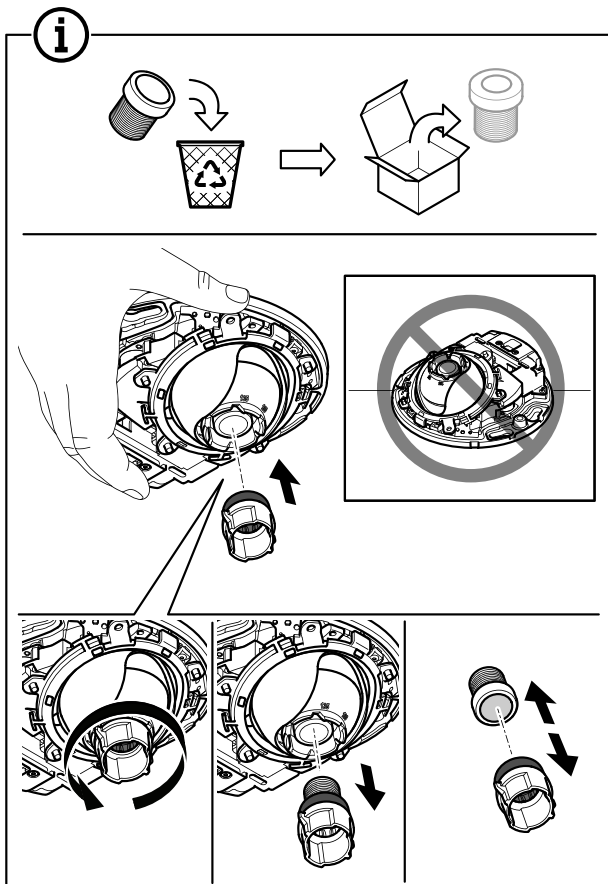


I/O

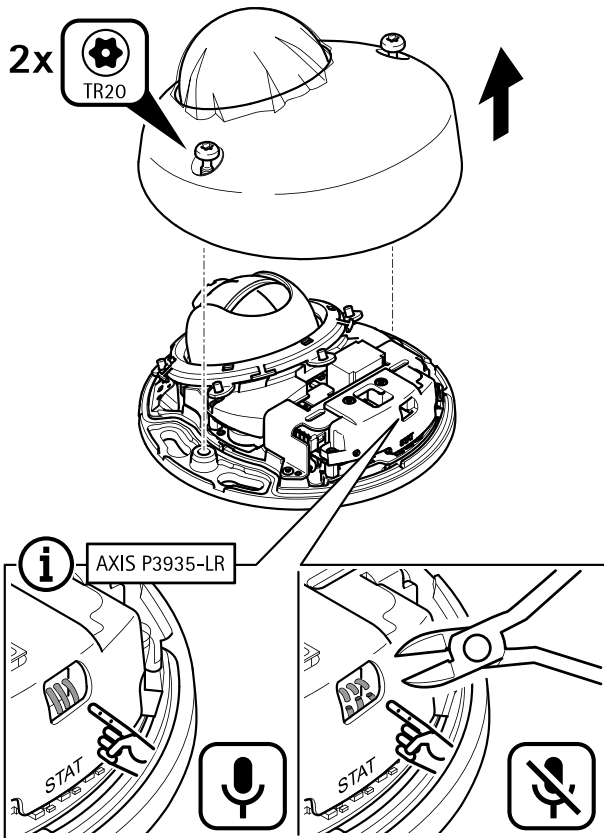


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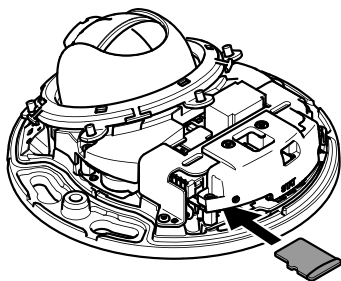
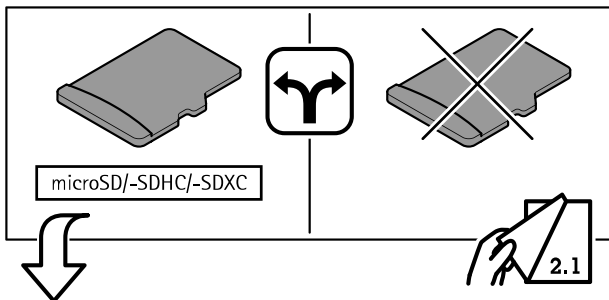
RJ45



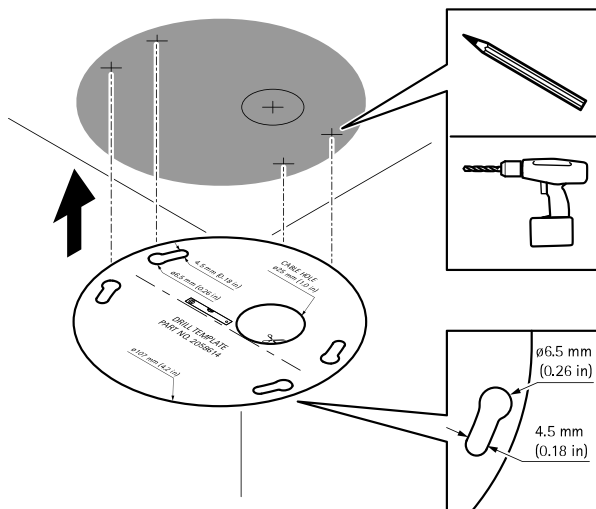
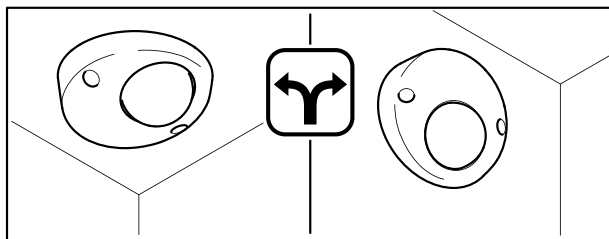
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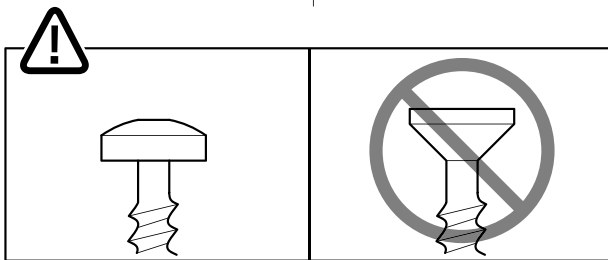
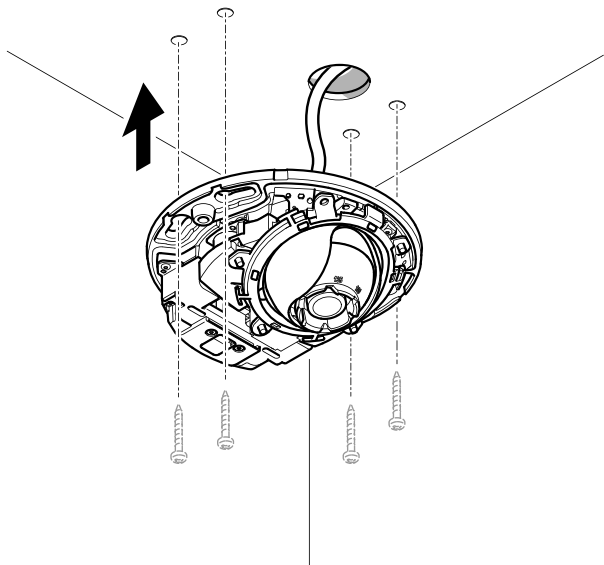
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2.1



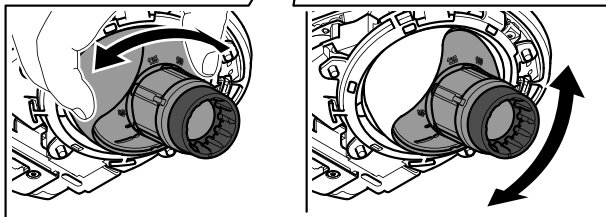
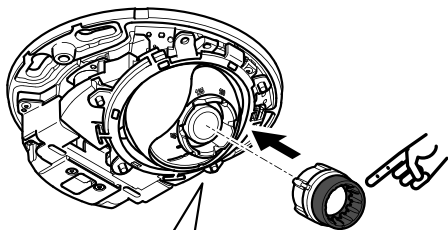
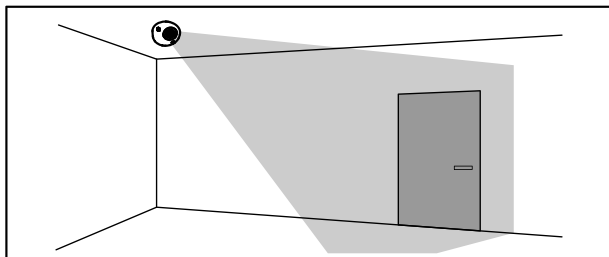
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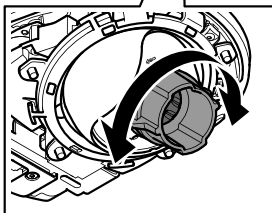
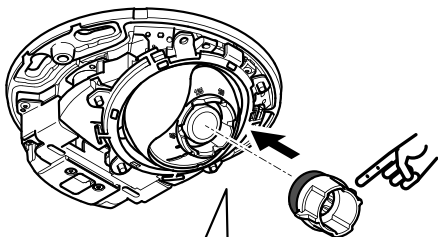
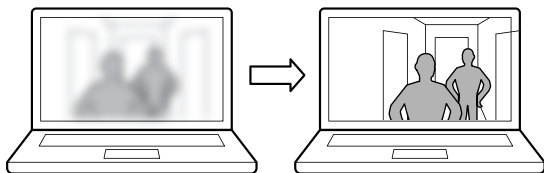
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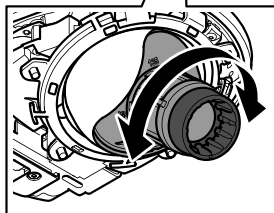
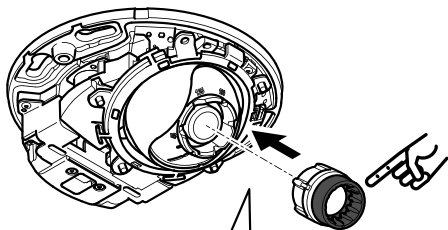
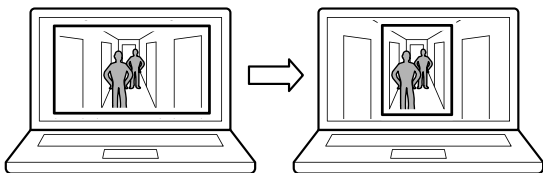


2.4

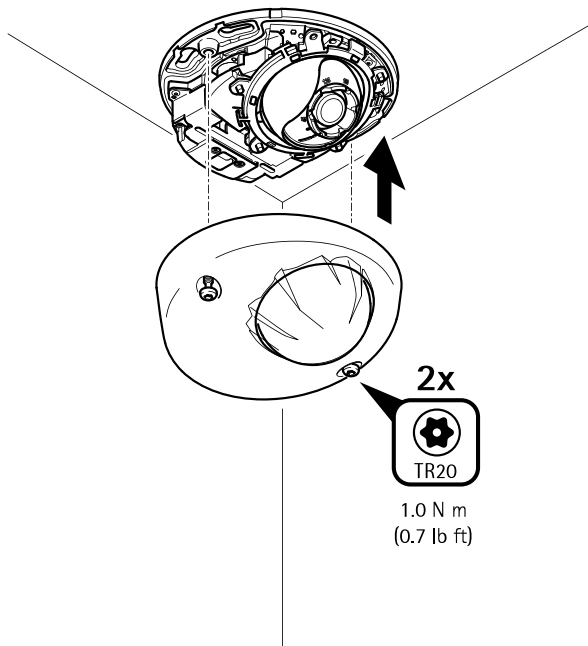


i

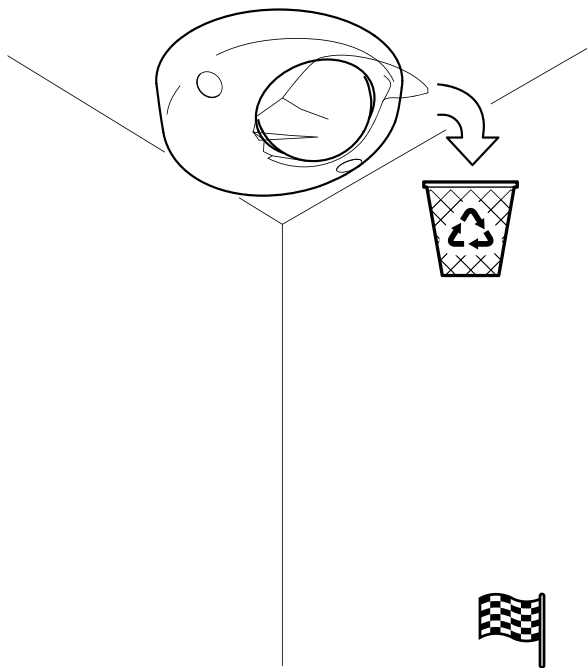




3.1



3.2



Safety instructions

NOTICE

- The Axis product shall be used in compliance with local laws and regulations.
- Store the Axis product in a dry and ventilated environment.
- Avoid exposing the Axis product to shocks or heavy pressure.
- Do not install the product on unstable poles, brackets, surfaces or walls.
- Use only applicable tools when installing the Axis product. Using excessive force with power tools could cause damage to the product.
- Do not use chemicals, caustic agents, or aerosol cleaners.
- Use a clean cloth dampened with pure water for cleaning.
- Use only accessories that comply with the technical specification of your product. These can be provided by Axis or a third party. Axis recommends using Axis power source equipment compatible with your product.
- Use only spare parts provided by or recommended by Axis.
- Do not attempt to repair the product yourself. Contact Axis support or your Axis reseller for service matters.

Transportation

NOTICE

- Keep the protective packaging. When transporting the Axis product, the protective packaging shall be replaced in its original position.
- When transporting the Axis product, use the original packaging or equivalent to prevent damage to the product.

Battery

The Axis product uses a 3.0 V BR1225 lithium battery as the power supply for its internal real-time clock (RTC). Under normal conditions this battery will last for a minimum of five years.

Low battery power affects the operation of the RTC, causing it to reset at every power-up. When the battery voltage is low, a log message will appear in the product's server report. For more information about the server report, see the product's web page or contact Axis support.

Lithium coin cell 3.0 V batteries contain 1,2-dimethoxyethane; ethylene glycol dimethyl ether (EGDME), CAS no. 110-71-4.

Dome cover

- Be careful not to scratch, damage or leave fingerprints on the dome cover because this could decrease image quality. If possible, keep the protective plastic on the dome cover until the installation is complete.
- Do not clean a dome cover that looks clean to the eye and never polish the surface. Excessive cleaning could damage the surface.
- For general cleaning of the dome cover it is recommended to use a non-abrasive, solvent-free neutral soap or detergent mixed with pure water and a soft, clean cloth. Rinse well with pure lukewarm water. Dry with a soft, clean cloth to prevent water spotting.
- Never use harsh detergents, gasoline, benzene, acetone, or similar chemicals.
- Avoid cleaning the dome cover in direct sunlight or at elevated temperatures.